



Quality Document

Standard Terms and Conditions

91-0841-F-001 – Standard Terms and Conditions (V02-A01-260601-EDN)

Quality Clauses, in addition to the terms below, will be noted on the face of the Purchase Order, as required.

Q1 Certifications & Reports

- 1) Material Suppliers must furnish Inspection Report, Certificate of Conformance, and as applicable Material and Processing Certifications for the parts they submit.
- 2) Material suppliers must furnish material certifications, certificate of conformity, test reports and/or airworthiness certificate to the purchase order requirements and shall not supply material for which they are not certified or approved.
- 3) Processing suppliers must furnish processing certifications to the purchase order requirements and shall not process any parts for which they are not certified or approved.
- 4) The supplier shall maintain adequate records of all inspections and tests. All Records are required to be documented in the English language and recorded in U.S. Customer units (US UNITS) unless the drawings or PO specifies international systems of metric units (SI UNITS) as prime. Records shall be kept for a minimum period of ten (10) years after final payment for supplies or services.
- 5) First article inspection reports shall be submitted to AEHI, Inc. (DBA: Eagle-High Int'l) prior to the beginning of production. The supplier assumes all financial responsibility for replacement, rework and material when production of parts has begun without First Article Inspection approval from AEHI, Inc. (DBA: Eagle-High Int'l).
- 6) Calibration Labs must be certified to the latest edition of ISO 17025, ANSI/NCSL Z540.1 or ISO 10012.
- 7) Suppliers' quality management system shall meet the requirements of ISO9001
- 8) The Seller shall maintain and make available to AEHI Inc (or Buyer's representative) for review all Quality Records associated with inspection, test and reviews associated with the Seller's Quality Management System (QMS). Seller shall have a procedure for the retention, identification, storage and retrieval of Quality Records for a minimum period of 10 years from the date of the last shipment of purchase order or as required by contract or regulatory requirements. Records shall be shredded or archived at the end of the retention period. Suppliers required to be AS13100 compliant, critical safety items\ retention time for records shall be 40 years from date of manufacture and achieved or shredded at the end of the retention period.
- 9) Suppliers required to be AS9100/AS9120 certified must operate in accordance with the applicable international standard & provide evidence of certification within (10) business days, as well as provide notification if certification status is no longer active.
- 10) Suppliers required to be AS13100 compliant must adhere to all AEHI requirements, AEHI customer requirements, and Government statutory requirement stated in the Purchase order
- 11) Suppliers required to be AS13100 complaint must meet the minimum QMS approval:
Manufacturer (Make to Print, Or Design and Manufacture): 9100 Registered, Manufacturer (Design only): As defined by Order requirements. Distributor: AS9120 Registered, Special Process, NADCAP or as stated on PO, Raw Material: ISO 9001, External Calibration or Lab Provider: ISO 17025, or standard traceable to national standards NIST

Q2: Notification

- 12) Supplier must notify AEHI, Inc. (DBA: Eagle-High Int'l) of nonconforming product, processes, or services & of changes in product definition. When it is determined non-conforming product/material has been inadvertently released, the supplier shall notify customer by email, followed by the phone communication within one day.
- 13) Any changes to the contract requirements by the supplier must be approved by AEHI, Inc. (DBA: Eagle-High Int'l) in writing.
- 14) Any delay in shipment for any reason must be conveyed to AEHI, Inc. (DBA: Eagle-High Int'l) Purchasing Department as soon as the delay is known by suppliers
- 15) Suppliers are required to notify AEHI, Inc. (DBA: Eagle-High Int'l) quality department of nonconforming products and to make proper arrangements for approval.
- 16) Suppliers are required to notify AEHI, Inc. (DBA: Eagle-High Int'l) prior to transferring any of AEHI, Inc. (DBA: Eagle-High Int'l) work to a new facility. AEHI, Inc. (DBA: Eagle-High Int'l) will determine prior to the transfer if suppliers may perform the transfer of work.

Q4: Packing

- 17) If any wood is used for packing, it must be heat treated and stamped with IPPC.



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18) The sellers shall pack goods in strong wooden/carton case(s) suitable for long distance transportation, well protected against dampness, moisture, shock, and rough handling. The Sellers shall be liable for any rust, damages and losses of the commodity(ies) and expenses incurred thereby due to inadequate or improper packing made by the Sellers.

Q3: Additional Requirements

19) All applicable requirements must be flowed down to sub-tier suppliers.

20) Forklift capacity at Eagle High warehouse is 5000 lbs. Any containers weighing more will be rejected at the seller's cost.

21) All information in the contract/purchase order must be held in confidence by the supplier and no third-party request for information will be authorized unless instructed in writing by AEHI, Inc. (DBA: Eagle-High Int'l) representative.

22) AEHI, Inc. (DBA: Eagle-High Int'l), shall each have the right, at no charge to AEHI, Inc. or AEHI, Inc.'s customer, to access the sites where the work under this Agreement is performed, in order to (1) conduct quality audits, (2) perform or witness inspections or tests of the Goods or Services furnished hereunder at Seller's facility (or elsewhere), (3) assess conformance with Purchaser's specifications, and (4) assess conformance with Seller's covenants under this Agreement. In accordance with 14 CFR 145.223 and 14 CFR 21.140, any Seller that accepts parts, which are regulated by the Federal Aviation Administration (FAA), or those regulated by EASA, DAOS or other regulator, must provide facility access to that regulator for surveillance of these parts.

23) In order to prevent and eliminate nonconformities, suppliers are required to review and respond to corrective action requests. The response should advise the action taken to correct nonconformance's, as well as to prevent reoccurrence. When the supplier is not in agreement with a correction action determination, the supplier is allowed 30 calendar days from the issue date to submit a written request to the initiator. Supplier requests should include adequate information & objective evidence to substantiate the supplier's position. Nonconformance's are costly & time consuming. The lack of review and response may affect the quality standing of your company.

24) Lot traceability required, unless otherwise noted

25) AEHI, Inc. is an authorized AS9120 distributor. We do not accept Counterfeit Material. In the event that Counterfeit product/material is inadvertently shipped into AEHI, Inc. it will be treated as nonconforming product and AEHI Inc. shall bear no financial responsibility for said suspect product/materials.

26) Any material supplied cannot use tin, tantalum, tungsten, or gold from conflict mines in the Democratic Republic of Congo (DRC), or any adjoining countries which are defined as: Angola, Burundi, Central African Republic, Congo Republic, Rwanda, Sudan, Tanzania, Uganda, and Zambia.

27) Suppliers Personnel must be aware of their contribution to product or service conformity; their contribution to product safety; and the importance of ethical behavior as it relates to the requirements of the quality management system and products & services supplied.

28) Force Majeure: The Sellers shall not be held responsible for late delivery or non-delivery of the commodity(ies) due to force majeure, such as, war, serious fire, flood, typhoon and earthquake, or other events agreed upon between both parties, which might occur during the process of manufacturing or in the course of loading or transit. The Sellers shall, within seven days of the occurrence of such events, advise the Buyers of the events mentioned above by cable/telex/fax and, within fourteen days, send the Buyers by express airmail a certificate of the incident issued by the competent Government Authorities where the incident occurs as evidence thereof. Under such circumstances the Sellers, however, are still under the obligation to take all necessary measures to hasten the delivery of the commodity(ies). In case the incident lasts for more than ten weeks, the Buyers shall have the right to cancel the contract.

29) Supplier shall maintain an On-Time Delivery (OTD) rate of 90.0% or greater, calculated monthly based on the number of accepted items delivered on or before the contractually agreed-upon delivery date. If monthly OTD drops below 90%, Supplier must submit a formal CAR within 10 business days.

30) The Supplier shall maintain a Quality Acceptance Rate of 95.0% or greater. If the monthly Quality Acceptance Rate drops below 95.0%, Supplier must submit a root-cause analysis and CAR within 10 business days.